SIMSBURY CULTURE, PARKS AND RECREATION DEPARTMENT WAIT LIST POLICY

Waitlist Timeframe	Waitlist Action
Up until 14 days before program begins.	Recreation Department staff will contact waitlist participants individually via email to fill open spots. Once contacted, you will have 24 hours to accept the spot and pay. Payment is necessary to secure a spot.
Within 13 days of program start date	Recreation Department Staff will open the spot on SimsburyRec.com and email the entire remaining waitlist. Enrollment will be first-come, first served.
Please make sure to confirm your email and phone number are up to date on at www.SimsburyRec.com. Our primary means of communication regarding waitlist issues will be via email.	